



Successful Difficult Conversations

Top tips for having successful difficult conversations

A half day training course
to make your difficult conversations more successful
(and less stressful!) led by Sonia Gill

Audience: Middle and Senior Leaders (Primary and Secondary), other staff in a team leader role, Class teachers

If you don't like conflict but know it's a necessary part of being a team leader then this half day 'Quick tips for having successful difficult conversations' is for you.

Sonia has been training team leaders for 7 years, making the difficult conversations less stressful and more successful and we're going to share:

- Common issues and how to fix them
- How these issues are an invisible block to improving your school

When: Friday 29 March 2019

Cost: £50 per person - limited spaces available (includes a free copy of Sonia Gill's book 'Successful Difficult Conversations in School')

Time: 1.15pm to 4.15pm

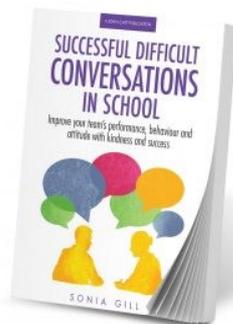
To book your place please email: ntlec@thorpe-st-andrew.norfolk.sch.uk

PTO ...



Hello, I'm Sonia Gill. I'm an educational leadership coach, author and the Founder and Director of Heads Up Ltd. <https://ukheadsup.com/events/sdcquick-tips/>

I'm a qualified teacher, trained in Key Stage 2, but I've taught every age from reception to year 11. I wanted to broaden my experience and so I joined the prestigious John Lewis graduate management trainee scheme where my focus was all about great leadership and creating great teams. Throughout my time there I learnt a lot and I found my approach on leadership and teams combined with my passion for psychology (that's my degree) and my skills as a class teacher led me to great success in the business world. I always wanted to return to education and so Heads Up was born. Using the best from business with the best of education to support those who want to create great schools.



“Whether you are a Head or Deputy Head, a Head of Department or Year 3 Teacher. This book is an invaluable read. It is full of practical ways to help you, when facing one of ‘those’ conversations with a colleague or parent, you know in your heart you need to have, but would rather avoid having, because you don’t really know what to say or how to say it.” Nigel Taylor, Headmaster, Amesbury School, Surrey